

## SAHPRA/2023/CLEANING AND HYGIENE SERVICES/RFB005

### Questions and Answers

Questions	Answers
<p>Point number 6. Cleaning services monthly, I understand the pricing there to be calculated as overheads as we calculate the price for cleaning per square meter and multiply it by the total squares.</p> <p>Point number 9. Again, overheads are calculated by price per square meter multiplied by the total squares.</p> <p>1. Please advise with the two above mentioned because it will be like double rate for the same thing.</p>	<p>Overheads are monthly, cleaning services and overheads costs are not the same.</p>
<p>2. Now with the percentage increase for year 2. Are we required to put in the percentage increase in Rand value or just the indication of the percentage?</p>	<p>Percentage</p>
<p>3. The pest &amp; rodents' control. There is an indication of intervals but there's no scale, for example, under normal circumstances we set up traps/boxes/rodent stations at specific points and then service them as required. There is normally quantities associated with this and it varies from building to building with the difference in square meters. Also what kind of pests does your office deal with mostly, airborne, insects or both?</p>	<p>Insects.</p>
<p>4. How many square meter of the building is carpeted?</p>	<p>Carpeted area for each floor level is specified on pages 14 and 15 of the tender document.</p>
<p>5. The material of the couches and is it singles or double couches?</p>	<p>Upholstered in designer fabric (3-seater designer couches).</p>
<p>6. The material of the chairs?</p>	<p>We have a combination of upholstered in designer fabric AND upholstered in bonded leather.</p>

7. With regards to pest control how many baits stations should we quote for? Also, are the bait stations external only or are internal ones required as well.	10 per floor only inside the building
8. With regards to deep cleaning of carpets, typically the service is offered by a specialized team that will bring all machinery required. A heavy duty carpet cleaner should not make part of the daily cleaning equipment.	Agree and noted
9. What is the number of SAHPRA staff in order to be able to cost on Toilet rolls and Hand Paper Towels?	The landlord is responsible for toilets therefore bidders don't have to quote for toilet rolls and paper towels.